

CRR enquiry incorrect information

Recently, Land and Property Information (LPI), became aware that parcel interests disclosing Roads and Maritime Services (RMS) interests in the proposed F6 Corridor (Southlink) and Werrington Arterial projects, were not fully uploaded in the Central Register of Restrictions (CRR), during the period 27 June 2016 to 24 October 2016. The parcel interests were fully uploaded into the CRR on 24 October 2016.

The Government's first priority is ensuring that land owners who may be affected by this error are provided with the correct information and necessary support as soon as possible.

The Government has contacted the information brokers, through which the CRR enquiries were made, to notify them of this and are also contacting the solicitor or conveyancer.

What is the Central Register of Restrictions (CRR)?

The CRR is a centralised database recording potential and actual interest in land by government agencies and utilities. LPI maintains the CRR on behalf of participating organisations who periodically submit data to LPI. CRR searches are available through LPI's approved information brokers.

When is the CRR used?

A person seeking to buy a property may engage a solicitor or conveyancer to act on their behalf. The solicitor or conveyancer may conduct a search of the CRR through an information broker. The information broker receives information from LPI notifying if there is or is not an interest in the property and passes this information back to the solicitor or conveyancer. If there is an interest in the property, the solicitor or conveyancer will receive information from the relevant organisation about the interest, and use this to inform their client.

What has happened?

Information related to Roads and Maritime Services (RMS) projects in the proposed F6 Corridor (Southlink) and Werrington Arterial were not fully uploaded to the CRR during the period 27 June 2016 to 24 October 2016. This caused some searches on the CRR to return incorrect responses during this period.

How many land owners are likely to be impacted?

309 enquirers during this period received an incorrect response to their CRR enquiry.

Why did this happen?

The CRR failed to be updated with RMS information during the period. How the process and systems allowed this to happen will be the subject of the independent investigation, which will also include recommendations to prevent this from happening again.

What is being done to resolve this issue?

The correct data has now been uploaded to the CRR. Solicitors and conveyancers acting on behalf of prospective buyers have been notified by their information broker.

The Minister for Finance, Services and Property has asked the Customer Service Commissioner to ensure that residents who may be affected by this error are contacted and provided with the assistance they need.

How do I find out if my property is impacted?

If your property is impacted you may have been contacted by the solicitor or conveyancer acting on your behalf. Contact is currently being made to impacted individuals. You can call the LPI call centre on 1300 052 637 or email generalenquiry@lpi.nsw.gov.au.

What are my next steps?

You may wish to contact the solicitor or conveyancer you engaged for the purchase of your property. Correct information will be issued to them from RMS.

More information

Please contact the LPI call centre on 1300 052 637 or email generalenquiry@lpi.nsw.gov.au.

If you have a query about interests in your property, please contact TfNSW Project Infoline on 1800 684 490.

There is also information available on the [LPI website](http://www.lpi.nsw.gov.au/about_lpi/announcements/crr_enquiries_relating_to_f6_southlink_and_werrington_arterials), http://www.lpi.nsw.gov.au/about_lpi/announcements/crr_enquiries_relating_to_f6_southlink_and_werrington_arterials.

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