

Relocation

Welcome to the new NSW Land Registry Services Lodgment Office

NSW Land Registry Services (NSW LRS) is now serving our customers from a new modern Lodgment Office at Level 30, 175 Liverpool Street, Sydney.



The Location

175 Liverpool Street Sydney is located at the southern end of Hyde Park, opposite the Anzac Memorial and close to Museum Train Station. From the site there are views across the Southern CBD.

Please go straight to the lifts marked Level 15-30 and then directly to Level 30.

COVID-19 safe

We continue our commitment to provide a COVID-19 safe environment for our customers and staff. This includes safety screens, social distancing measures and continuous improvements to maintain health and safety.

If you cannot visit us

There are measures to assist customers and lodging parties unable to visit us due to COVID-19 disruptions. Further information can be found [here](#) and on the [COVID-19 Key Links](#) webpage.



Open house

We recently hosted representatives from the Office of the Registrar General and the surveying, conveyancing, legal and banking community on tours of the new space. Feedback on the modern design and new customer features was positive. We look forward to receiving further feedback from customers now our doors have officially opened.



Office of the Registrar General and NSW LRS: Susan Madden, Leanne Hughes, David Job, Nicole Graham, Danusia Cameron, Adam Bennett and Jeremy Cox (left to right)



Adam Bennett, CEO NSW LRS and Jeremy Cox, NSW Registrar General



Richard Harvey, President The Law Society of NSW (centre), Adam Bennett, CEO NSW LRS and Nicole Graham, General Counsel & Head of Corporate Affairs NSW LRS



Adam Bennett, CEO NSW LRS with Ann Blannin-Ferguson, Licensed Conveyancer and Chris Tyler, CEO Institute of Conveyancers (left to right)



Adam Bennett and Ann Blannin-Ferguson



Adam Bennett, CEO NSW LRS and Andrew Dutton Chairman, NSW LRS



ACS NSW and NSW LRS: Nicole Graham, William Hammer, Eamon Mooney (NSW LRS General Manager Operations), Mark Andrew (Past President ACS), Michelle Blicavs (President ACS) and Adam Bennett (left to right)





Key features

Dedicated concierge and updated queue management technology

Streamlined channel for account holders to present and collect documents

Process changes to improve timeliness of image availability for registered documents

Consultation area for lodging parties to sit with a consultant

'Drop and go' lodgment process and new process for 'uplifts' continued

Kiosks to access information online

Coming soon

NSW LRS is continually looking at ways to improve how we deliver our customer service. Shortly, we will implement an appointment system for our customers who would like to book an appointment ahead of time. More information on how you can do this will be available soon.

Enquiries

For further information please call our Contact Centre on (02) 8776 3575 or [Contact Us](#) online.

For enquiries regarding the future of the Registrar General's Building at Queens Square, please contact the Office of the Registrar General on ORG-Admin@customerservice.nsw.gov.au or 1300 318 998.

